Remember to observe the most important security rules:

01 Never disclose to any third party:

- your PIN or any other payment card details
- SMS authorization codes
- BLIK codes.

02 Check the address of the online banking sign-in page and the validity of its certificate.

03 Protect your PIN and other payment card details.

04 The Bank will never ask you to provide your full payment card number or online banking credentials or to install any apps.

05 Avoid buying at obscure online stores. Check their reviews first and beware of any particularly "attractively" priced items.

06 Do not click on any suspicious links.

07 Never install any unknown apps on your mobile devices, in particular remote desktop apps.

08 Remember to update your contact details, in particular your mobile phone number.

Bank Pocztowy

Have you heard about...?

- **online fraud?**
- **investment scams?**
- **police or family member imposter scams?**

Stay informed, read this alert, and don't let yourself be scammed!

www.pocztowy.pl

Do you sell stuff on classifieds websites?
Exercise particular caution. Scammers may pose as potential buyers and send links that will redirect your to a fraudulent website prompting you to sign into your online banking service or enter your payment card details. Prompts sent by a scammer may appear like a normal step in the processing of an instant payment, but in reality responding to them may result in blocking your access to your online banking service and, consequently, in a financial loss.

If you receive a phone call for a person claiming to be an employee of the Bank's security department, and he or she informs you that your transactions have been suspended and urges you to install a remote desktop app on your PC, **do not disclose any details to that person and hang up – it is a fraud attempt.** If installed, a fraudulent app will allow criminals to take control of the device (PC, laptop, tablet, or smartphone) you use to sign into the online banking service.

Do you invest in cryptocurrencies?
Some scammers may impersonate consultants offering to introduce you to the world of cryptocurrencies. They will urge you to install a remote desktop app on the device you use to sign into the online banking service. **Never let this happen as that could result in your account being used for criminal purposes, including in funds being transferred from your account to a location which you will not be able to recover them from.** Exercise common sense and a lot of caution. Do not succumb to pressure, do not allow yourself to be tempted by any seemingly attractive offers, and do not take any spur-of-the-moment decisions. You may be the target of an attempted fraud.

Beware of any caller claiming to be a police officer or family member and asking you for cash or a wire transfer. **Remember that the police will never ask you for money.** Keep calm and try to verify the caller's identity. He or she may be an imposter attempting to scam you.

If you need any assistance or clarification, call the Bank Helpline and, if you suspect a criminal offence, report it to the police.

We also encourage you to read more about online security on our website at pocztowy.pl/bezpieczenstwo.